The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to www.Medica.com/PinnaclePolicies-2024 or call 1-877-347-0267. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-877-347-0267 to request a copy.

| Important Questions   | Answers  | Why This Matters:   |
|---|--|---|
| What is the overall <u>deductible</u> ?                                   | <b>\$7,500</b> individual / <b>\$15,000</b> family for <u>network</u> services. There is no coverage for non-network services.                     | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .   |
| Are there services covered<br>before you meet your<br><u>deductible</u> ? | Yes. <u>Preventive care</u> and preventive prescriptions from <u>network</u> <u>providers</u> are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet<br>met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may<br>apply. For example, this <u>plan</u> covers certain <u>preventive services</u><br>without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a<br>list of covered <u>preventive services</u> at<br><u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .  |
| Are there other <u>deductibles</u> for specific services?                 | No.  | You don't have to meet <u>deductibles</u> for specific services.  |
| What is the <u>out-of-pocket limit</u><br>for this <u>plan</u> ?          | <b>\$9,400</b> individual / <b>\$18,800</b> family for <u>network</u> services. There is no coverage for non-network services.                     | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the<br>out-of-pocket limit?                       | Premiums, balance-billing charges and health care this plan doesn't cover.   | Even though you pay these expenses, they don't count toward the out-of-pocket limit.  |
| Will you pay less if you use a <u>network provider</u> ?                  | Yes. See <u>www.Medica.com/SearchPinnacleNetwork-2024</u> or call 1-877-347-0267 (TTY: 711) for a list of <u>network providers</u> .               | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?                | No.  | You can see the specialist you choose without a referral.   |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

|                            |  | What Y   |  |  |  |
|----------------------------|--|--|--|--|--|
| Common Medical Event       | Services You May Need                            | Network<br>Provider<br>(You will pay the least)  | Non-Network<br>Provider<br>(You will pay the most) | Limitations, Exceptions, & Other<br>Important Information  |  |
| If you visit a bootth care | Primary care visit to treat an injury or illness | Primary care: \$50 <u>copay</u> /visit.<br><u>Deductible</u> does not apply.<br>Retail health clinics: \$20<br><u>copay</u> /visit. <u>Deductible</u> does<br>not apply.<br>Chiropractic care: \$50<br><u>copay</u> /visit. <u>Deductible</u> does<br>not apply. | Not covered  | 50% <u>coinsurance</u> for other outpatient<br>services. Primary care visits<br>provided at an outpatient facility may<br>be subject to <u>coinsurance</u> and<br><u>deductible</u> . Limited to 20 visits/year<br>for chiropractic care. Visits with<br>Medica's designated Virtual Care<br><u>providers</u> are covered at No Charge,<br><u>deductible</u> does not apply. |  |
| P                          | <u>Specialist</u> visit                          | \$100 copay/visit. Deductible does not apply.  | Not covered  | None   |  |
|                            | Preventive care/<br>screening/immunization       | No charge. <u>Deductible</u> does not apply.   | Not covered  | You may have to pay for services<br>that aren't preventive. Ask your<br>provider if the services you need are<br>preventive. Then check what your<br>plan will pay for. Limited to one<br>physical exam/year, unless<br>additional visits are necessary.   |  |
| If you have a test         | Diagnostic test (x-ray, blood work)              | 50% coinsurance  | Not covered  | None   |  |
| If you have a test         | Imaging (CT/PET scans, MRIs)                     | 50% coinsurance  | Not covered  | *May require prior authorization.  |  |

|  |  | What Y   |   |  |  |
|--|--|--|---|--|--|
| Common Medical Event   | Services You May Need                          | Network<br>Provider<br>(You will pay the least)  | Non-Network<br>Provider<br>(You will pay the most)          | Limitations, Exceptions, & Other<br>Important Information  |  |
| If you need drugs to treat<br>your illness or condition<br>More information about<br>prescription drug<br>coverage is available at<br>www.Medica.com/<br>AZDrugList-2024 | Generic drugs                                  | Preferred Generic: \$25<br>copay/prescription.<br><u>Deductible</u> does not apply.<br>Generic: \$25<br><u>copay</u> /prescription.<br><u>Deductible</u> does not apply. | Not covered   | Up to a 31-day supply per<br>prescription. *May require prior<br>authorization. For preferred retail,<br>\$50 copay, for non-preferred retail<br>and <u>specialty drugs</u> , \$100 copay for<br>orally-administered cancer treatment<br>medications. <u>Deductible</u> does not<br>apply. Proton pump inhibitors<br>(except for members 12 years of age<br>and younger, and those members |  |
|  | Preferred brand drugs                          | \$50 copay/prescription  | Not covered   | who have a feeding tube) and<br>non-sedating antihistamines are not<br>covered. Insulin: Your cost-share wil<br>not exceed \$25 per retail prescription<br>unit *Refer to the Exceptions to the  |  |
|  | Non-Preferred brand drugs                      | \$100 copay/prescription   | Not covered   |  |  |
|  | Specialty drugs                                | \$500 copay/prescription   | Not covered   | - Drug List section of your Policy of<br>Coverage for more details. No<br>charge for preventive drugs.   |  |
| If you have outpatient   | Facility fee (e.g., ambulatory surgery center) | 50% coinsurance  | Not covered   | *May require prior authorization.  |  |
| surgery  | Physician/surgeon fees                         | 50% coinsurance  | Not covered   | *May require prior authorization.  |  |
| If you need immediate<br>medical attention   | Emergency room care                            | 50% coinsurance  | 50% coinsurance   | Network deductible applies.  |  |
|  | Emergency medical transportation               | 50% coinsurance  | 50% coinsurance   | Network deductible applies.  |  |
|  | Urgent care                                    | \$75 <u>copay</u> /visit. <u>Deductible</u><br>does not apply.   | \$75 <u>copay</u> /visit. <u>Deductible</u> does not apply. | If a non-network <u>provider</u> charges<br>more than the <u>allowed amount</u> , you<br>may have to pay the difference<br>( <u>balance billing</u> ).   |  |
|  | Facility fee (e.g., hospital room)             | 50% coinsurance  | Not covered   | *May require prior authorization.  |  |
| If you have a hospital stay  | Physician/surgeon fees                         | 50% coinsurance  | Not covered   | *May require prior authorization.  |  |

|   |   | What Y  |  |   |
|---|---|---|--|---|
| Common Medical Event  | Services You May Need                     | Network<br>Provider<br>(You will pay the least)   | Non-Network<br>Provider<br>(You will pay the most) | Limitations, Exceptions, & Other<br>Important Information   |
| If you need mental health,<br>behavioral health, or<br>substance abuse services | Outpatient services                       | \$50 <u>copay</u> /visit. <u>Deductible</u><br>does not apply.  | Not covered  | 50% <u>coinsurance</u> for other outpatient<br>services. Other outpatient services<br>include intensive outpatient<br>programs, diagnostic evaluations<br>and psychological testing. *May<br>require prior authorization. |
|   | Inpatient services                        | 50% coinsurance   | Not covered  | *May require prior authorization.   |
|   | Office visits                             | Prenatal: 50% <u>coinsurance</u><br>Postnatal: 50% <u>coinsurance</u>   | Not covered  | Cost sharing does not apply to network preventive services. Depending on the type of services,  |
| If you are pregnant   | Childbirth/delivery professional services | 50% coinsurance   | Not covered  | coinsurance may apply. Maternity<br>care may include tests and services<br>described elsewhere in the SBC (i.e.,  |
|   | Childbirth/delivery facility services     | 50% coinsurance   | Not covered  | ultrasound). *May require prior authorization.  |
| If you need help<br>recovering or have other<br>special health needs            | Home health care                          | 50% coinsurance   | Not covered  | *May require prior authorization.<br>Limited to 42 visits per member per<br>year.   |
|   | Rehabilitation services                   | Outpatient physical,<br>occupational, speech therapy:<br>\$50 <u>copay</u> /visit. <u>Deductible</u><br>does not apply. Other<br>outpatient <u>Rehabilitation</u><br><u>services</u> : 50% <u>coinsurance</u> | Not covered  | Outpatient: Physical, occupational,<br>speech, cardiac, and pulmonary<br>limited to 60 visits combined/year.<br>This visit limit does not apply to<br>services for treatment of autism<br>spectrum disorder.              |
|   | Habilitation services                     | Outpatient physical,<br>occupational, speech therapy:<br>\$50 <u>copay</u> /visit. <u>Deductible</u><br>does not apply. Other<br>outpatient <u>Rehabilitation</u><br><u>services</u> : 50% <u>coinsurance</u> | Not covered  | Outpatient: Physical, occupational,<br>speech, cardiac, and pulmonary<br>limited to 60 visits combined/year.<br>This visit limit does not apply to<br>services for treatment of autism<br>spectrum disorder.              |
|   | Skilled nursing care                      | 50% coinsurance   | Not covered  | *May require prior authorization.<br>Limited to 90 days/year.   |
|   | Durable medical equipment                 | 50% coinsurance   | Not covered  | *May require prior authorization.   |
|   | Hospice services                          | 50% coinsurance   | Not covered  | None  |

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.Medica.com/PinnaclePolicies-2024</u>.

|   | Services You May Need      | What Y   |  |   |
|---|----------------------------|--|--|---|
| Common Medical Event                      |                            | Network<br>Provider<br>(You will pay the least)                | Non-Network<br>Provider<br>(You will pay the most) | Limitations, Exceptions, & Other<br>Important Information   |
| If your child needs dental<br>or eye care | Children's eye exam        | \$50 <u>copay</u> /visit. <u>Deductible</u><br>does not apply. | Not covered  | Limited to one refractive eye<br>exam/year to end of month member<br>turns 19.  |
|   | Children's glasses         | 50% coinsurance  | Not covered  | Coverage is limited to one pair of<br>frames every calendar year and one<br>pair of lenses every calendar year.<br>Contact lenses are limited to once<br>every calendar year. |
|   | Children's dental check-up | Not covered  | Not covered  | Coverage is available through a stand-alone dental policy.  |

# **Excluded Services & Other Covered Services:**

| <ul> <li>Abortion, elective, induced, except as medically<br/>necessary to protect the life of the mother</li> </ul> | <ul> <li>Dental care (Child) (coverage is available through<br/>a stand-alone dental policy)</li> </ul> | <ul> <li>Non-emergency care when traveling outside the U.S.</li> </ul> |
|--|---|--|
| Acupuncture  | <ul> <li>Dental check-up</li> </ul>   | <ul> <li>Private-duty nursing</li> </ul>                               |
| Chiropractic care exceeding 20 visits per member   | <ul> <li>Hearing aids (exceeding 1 hearing aid per ear, per</li> </ul>                                  | <ul> <li>Routine eye care (Adult)</li> </ul>                           |
| per year   | year)   | <ul> <li>Routine foot care except for some</li> </ul>                  |
| Cosmetic surgery   | <ul> <li>Infertility treatment</li> </ul>   | conditions   |
| <ul> <li>Dental care (Adult)</li> </ul>  | <ul> <li>Long-term care</li> </ul>  | <ul> <li>Weight loss programs</li> </ul>                               |

Bariatric surgery with prior authorization

Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services Medica. AZ Medica Pinnacle Expanded Bronze Standard

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Medica at 1-877-347-0267 or the Arizona Department of Insurance, 100 N. 15th Avenue, Suite 102, Phoenix, AZ 85007-2624, Phone No. 1-602-364-2499 or 1-800-325-2548. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Medica at 1-877-347-0267 or the Arizona Department of Insurance, 100 N. 15th Avenue, Suite 102, Phoenix, AZ 85007-2624, Phone No. 1-602-364-2499 or 1-800-325-2548.

#### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Not Applicable.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-592-8211. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-592-8211. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-592-8211. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-592-8211.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

# About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| <b>Peg is Having a Baby</b><br>(9 months of in-network pre-natal care ar<br>delivery)  | nd a hospital | Managing Joe's Type 2 Diabet<br>(a year of routine in-network care of a we<br>condition)  | t <b>es</b><br>Il-controlled | Mia's Simple Fracture<br>(in-network emergency room visit and fol   | ow up care) |
|--|---------------|---|------------------------------|---|-------------|
| The <u>plan's</u> overall <u>deductible</u>  | \$7,500       | The <u>plan's</u> overall <u>deductible</u>   | \$7,500                      | The <u>plan's</u> overall <u>deductible</u>   | \$7,500     |
| Specialist copayment   | \$100         | Specialist copayment  | \$100                        | Specialist copayment  | \$100       |
| Hospital (facility) <u>coinsurance</u>   | <b>50%</b>    | Hospital (facility) <u>coinsurance</u>  | <b>50%</b>                   | Hospital (facility) <u>coinsurance</u>  | <b>50</b> % |
| Other <u>coinsurance</u>   | 50%           | • Other <u>coinsurance</u> 50%  |                              | Other <u>coinsurance</u>  | 50%         |
| This EXAMPLE event includes services<br><u>Specialist</u> office visits ( <i>prenatal care</i> )<br>Childbirth/Delivery Professional Services<br>Childbirth/Delivery Facility Services<br><u>Diagnostic tests</u> ( <i>ultrasounds and blood wo</i><br><u>Specialist</u> visit ( <i>anesthesia</i> ) |               | This EXAMPLE event includes services<br>Primary care physician office visits (includited education)<br>Diagnostic tests (blood work)<br>Prescription drugs<br>Durable medical equipment (glucose meter) | ng disease                   | This EXAMPLE event includes services<br>Emergency room care (including medical s<br>Diagnostic test (x-ray)<br>Durable medical equipment (crutches)<br>Rehabilitation services (physical therapy) |             |
| Total Example Cost   | \$12,700      | Total Example Cost  | \$5,600                      | Total Example Cost\$2,  |             |
| In this example, Peg would pay:  |               | In this example, Joe would pay:   |                              | In this example, Mia would pay:   |             |
| Cost Sharing   |               | Cost Sharing  |                              | Cost Sharing  |             |
| <u>Deductibles</u>   | \$7,500       | <u>Deductibles</u>  | \$1,100                      | <u>Deductibles</u>  | \$2,600     |
| <u>Copayments</u>  | \$10          | <u>Copayments</u>   | \$900                        | <u>Copayments</u>   | \$200       |
| Coinsurance  | \$1,800       | Coinsurance   | \$0                          | <u>Coinsurance</u>  | \$0         |
| What isn't covered   |               | What isn't covered  |                              | What isn't covered  |             |
|  | <b>A a a</b>  | Limits or exclusions  | \$0                          | Limits or exclusions  | \$0         |
| Limits or exclusions   | \$60          |   | ψυ                           |   | ΨŬ          |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

### Discrimination is Against the Law

Medica complies with applicable Federal civil rights laws and will not discriminate against any person on the basis of race, color, national origin, age, disability or sex. Medica:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: TTY communication and written information in other formats (large print, audio, other formats).
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters and information written in other languages.

If you need these services, call the number included in this document or on the back of your Medica ID card. If you believe that Medica has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: Civil Rights Coordinator, Mail Route CP250, PO Box 9310, Minneapolis, MN 55443-9310, 952-992-3422 (phone/fax), TTY 711, civilrightscoordinator@medica.com.

You can file a grievance in person or by mail, fax, or email. You may also contact the Civil Rights Coordinator if you need assistance with filing a complaint.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201, 800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

# If you want free help translating this information, call the number included in this document or on the back of your Medica ID card.

Si desea asistencia gratuita para traducir esta información, llame al número que figura en este documento o en la parte posterior de su tarjeta de identificación de Medica.

Yog koj xav tau kev pab dawb kom txhais daim ntawv no, hu rau tus xov tooj nyob hauv daim ntawv no los yog nyob nraum qab ntawm koj daim npav Medica ID.

如果您需要免費翻譯此資訊,請致電本文檔中或者在您的Medica ID卡背面包含的號碼。

Nếu quý vị muốn trợ giúp dịch thông tin này miễn phí, hãy gọi vào số có trong tài liệu này hoặc ở mặt sau thẻ ID Medica của quý vị.

Odeeffannoo kana gargaarsa tolaan akka isinii hiikamu yoo barbaaddan, lakkoobsa barruu kana keessatti argamu ykn ka dugda kaardii Waraqaa Eenyummaa Medica irra jiruun bilbila'a.

اذاكنت تريدمساعدة مجانبة في ترجمة هذه المعلومات, فاتصل على ألرقم الوارد في هذه الوثيقة أو على ظهر بطاقة تعريف ميديكا الخاصة بك.

Если Вы хотите получить бесплатную помощь в переводе этой информации, позвоните по номеру телефона, указанному в данном документе и на обратной стороне Вашей индентификационной карты Medica.

່ ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອໃນການແປຂໍ້ມູນນີ້ຟຣີ, ໃຫ້ໂທຫາເລກໜາຍ ທີ່ມີຢູ່ໃນເອກະສານນີ້ ຫຼື ຢູ່ດ້ານຫຼັງຂອງບັດ Medica ຂອງທ່ານ. 이 정보를 번역하는 데 무료로 도움을 받고 싶으시면, 이 문서에 포함된 전화번호나 Medica ID 카드 뒷면의 전화번호로 전화하십시오.

Si vous voulez une assistance gratuite pour traduire ces informations, appelez le numéro indiqué dans ce document ou au dos de votre carte d'identification Medica.

နမ့်၊အဲဉ်ိဳးတဂ်ကိုးထံစၢၤကလီနှုန်န၊တဂ်ဂုံတဂ်ကို၊အံၤလ၊အကလီန္ဉဉ်,ကိုးလီတဲစိနီဉ်င်္ဂလ၊အပဉ် ယှာ်လ၊လာ်တီလာ်မီအပူ၊အံၤမ့တမှ၊ဖဲနန္နနိုင်စေလာ်အုဉ်သးဓးကဲ့အလို၊ခံတကပၤအဖိခ်ဉ်နူဉ်တက့်၊.

Kung nais mo ng libreng tulong sa pagsasalin ng impormasyong ito, tawagan ang numero na kasama sa dokumentong ito o sa likod ng iyong Kard ng Medica ID.

ይህን መረጃ ለመተርጎም ነጻ እርዳታ የሚፈልጉ ከሆነ በዝ ሀ ሰነድ ዉስጥ ያለውን ቁጥር ወይም Medica መታወቅያ ካርድዎ በስተጀርባ ያለውን ይደውሉ።

Ako želite besplatnu pomoć za prijevod ovih informacija, nazovite broj naveden u ovom dokumentu ili na poleđini svoje ID kartice Medica.

Díí t'áá jíík'e shá ata' hodoonih nínízingo éí ninaaltsoos Medica bee néího'dílzinígí bine'déé' námboo biká'ígíjji' béésh bee hodíilnih.

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