A

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to <a href="https://www.Medica.com/BalancePolicies-24">www.Medica.com/BalancePolicies-24</a> or call 1-877-329-8310. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">www.healthcare.gov/sbc-glossary</a> or call 1-877-329-8310 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$1,500 individual / \$3,000 family for in-network services. \$11,250 individual / \$22,500 family for out-of-network services.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> and preventive prescriptions from <u>network</u> <u>providers</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	\$8,700 individual / \$17,400 family for in-network services. Not applicable out-of-network.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, health care this plan doesn't cover, out-of-network deductible and coinsurance.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See <a href="https://www.Medica.com/SearchBalanceNetwork-24">www.Medica.com/SearchBalanceNetwork-24</a> or call 1-877-329-8310 (TTY: 711) for a list of <a href="https://network.providers">network providers</a> .	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What Y			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network^ Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	Primary care: \$30 copay/visit.  Deductible does not apply. Retail health clinics: \$20 copay/visit.  Deductible does not apply. Chiropractic care: \$30 copay/visit.  Deductible does not apply.	25% <u>coinsurance</u> for other ou services. Primary care visits provided at an outpatient facil be subject to <u>coinsurance</u> and <u>deductible</u> .		
<u>provider's</u> office or clinic	Specialist visit	\$60 copay/visit. Deductible does not apply.	50% coinsurance	None	
	Preventive care/ screening/immunization	No charge. <u>Deductible</u> does not apply.	Immunizations covered 0% coinsurance for members to age 18. Deductible does not apply. Other services: 50% coinsurance	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	25% coinsurance	50% coinsurance	None	
ii you iiave a test	Imaging (CT/PET scans, MRIs)	25% coinsurance	50% coinsurance	*May require prior authorization.	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.Medica.com/BalancePolicies-24</u>. ^Out-of-Network services received in the state of Oklahoma, except <u>Emergency Services</u>.

**What You Will Pay Limitations, Exceptions, & Other** Out-of-Network<sup>^</sup> **Common Medical Event Services You May Need** In-Network **Important Information** Provider Provider (You will pay the most) (You will pay the least) Preferred Generic: \$15 Up to a 31-day supply per prescription. \*May require prior copay/prescription. 50% coinsurance for diabetic Deductible does not apply. equipment, supplies and drugs. Generic drugs authorization. For specialty drugs, \$60 copay for orally-administered Generic: \$15 Other drugs or services are not copay/prescription.

Deductible does not apply. covered. cancer treatment medications. If you need drugs to treat your illness or condition Deductible does not apply. Proton pump inhibitors (except for members 12 years of age and younger, and those members who have a feeding 50% coinsurance for diabetic \$30 copay/prescription. equipment, supplies and drugs. More information about Preferred brand drugs Deductible does not apply. prescription drug Other drugs or services are not coverage is available at tube) and non-sedating covered. antihistamines are not covered. www.Medica.com/ 50% coinsurance for diabetic Insulin: Your cost-share will not OKDrugList-24 \$60 copay/prescription. equipment, supplies and drugs. exceed \$25 per retail prescription Deductible does not apply. Non-Preferred brand drugs Other drugs or services are not unit. \*Refer to the Exceptions to the Drug List section of your Policy of Coverage for more details. No covered. \$250 copay/prescription. charge for preventive drugs. Specialty drugs Not covered Deductible does not apply. Facility fee (e.g., ambulatory surgery 25% coinsurance 50% coinsurance \*May require prior authorization. If you have outpatient center) surgery Physician/surgeon fees 25% coinsurance 50% coinsurance \*May require prior authorization. Emergency room care 25% coinsurance 25% coinsurance In-network deductible applies. **Emergency medical transportation** 25% coinsurance 25% coinsurance In-network <u>deductible</u> applies. If you need immediate médical attention If a non-network <u>provider</u> charges more than the allowed amount, you \$45 copay/visit. Deductible \$45 copay/visit. Deductible does Urgent care may have to pay the difference does not apply. not apply. (balance billing). \*May require prior authorization. Rehabilitative and habilitative 25% coinsurance 50% coinsurance Facility fee (e.g., hospital room) services each limited to 30 If you have a hospital stay days/year. Notification required. Physician/surgeon fees 25% coinsurance 50% coinsurance \*May require prior authorization.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.Medica.com/BalancePolicies-24.

<sup>^</sup>Out-of-Network services received in the state of Oklahoma, except Emergency Services.

		What Y			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network^ Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$30 copay/visit. Deductible does not apply. 25% coinsurance for other outpatient services	50% coinsurance	*May require prior authorization. Other outpatient services include intensive outpatient programs, diagnostic evaluations & psychological testing.	
	Inpatient services	25% coinsurance	50% coinsurance	*May require prior authorization.	
	Office visits	Prenatal: 25% coinsurance Postnatal: 25% coinsurance	50% coinsurance	Cost sharing does not apply for preventive services. Depending on the type of services, a copayment,	
If you are pregnant	Childbirth/delivery professional services	25% coinsurance	50% coinsurance	coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).	
	Childbirth/delivery facility services	25% coinsurance	50% coinsurance		

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.Medica.com/BalancePolicies-24</u>. ^Out-of-Network services received in the state of Oklahoma, except <u>Emergency Services</u>.

		What Y			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network^ Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Home health care	25% coinsurance	Not covered	*May require prior authorization. Limited to 30 visits. Extended hours home care limited to 85 visit/year.	
	Rehabilitation services	Outpatient physical, occupational, speech therapy: \$30 copay/visit. Deductible does not apply. Other outpatient Rehabilitation: 25% coinsurance	50% coinsurance	Physical, occupational and speech therapies limited to 25 visits/year combined in & out-of-network. This visit limit does not apply to services for treatment of autism and autism spectrum disorder. Other outpatient: 30 day limit.	
If you need help recovering or have other special health needs	Habilitation services	Outpatient physical, occupational, speech therapy: \$30 copay/visit. Deductible does not apply. Other outpatient Habilitation: 25% coinsurance	50% coinsurance	Physical, occupational and speech therapies limited to 25 visits/year combined in & out-of-network. This visit limit does not apply to services for treatment of autism and autism spectrum disorder. Other outpatient: 30 visit limit.	
	Skilled nursing care	25% coinsurance	50% coinsurance	*May require prior authorization. Limited to 30 days/year combined in and out-of-network.	
	<u>Durable medical equipment</u>	25% coinsurance	50% coinsurance	*May require prior authorization.	
	Hospice services	25% coinsurance	Not covered	Respite care is limited to 5 consecutive days, up to a lifetime maximum of 15 inpatient days and 15 outpatient days.	
	Children's eye exam	\$30 copay/visit. Deductible does not apply.	50% coinsurance	Limited to one refractive eye exam/year to end of month member turns 19.	
If your child needs dental or eye care	Children's glasses	25% coinsurance	50% coinsurance	Limited to one pair of glasses/year and one pair of contacts/year to end of month member turns 19.	
	Children's dental check-up	Not covered	Not covered	Coverage is available through a stand-alone dental policy.	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.Medica.com/BalancePolicies-24</u>. ^Out-of-Network services received in the state of Oklahoma, except <u>Emergency Services</u>.

Coverage Period: Beginning on or after 01/01/2024 Coverage for: Individual or Family | Plan Type: PPO

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except when the life of the mother is endangered)
- Acupuncturé
- Bariatric surgery
- Cosmetic surgery
- Dental care (Ădult)

- Dental care (Child) (coverage is available through a stand-alone dental policy)
- Dental check-up
- Infertility treatment
- Long-term care

- Non-emergency care when traveling outside the U.S.
- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic care

- Hearing aids limited to 1 hearing aid per ear every 48 months. 4 additional ear molds for members up to 2 years of age
- Private-duty nursing limited up to 85 visits per year

Coverage Period: Beginning on or after 01/01/2024 Coverage for: Individual or Family | Plan Type: PPO

Medica OK Balance by Medica Gold Standard

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Medica at 1-877-329-8310, the Oklahoma Insurance Department, Consumer Assistance, 1-800-522-0071 or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa">https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.HealthCare.gov">Health Insurance</a> Marketplace. For more information about the <a href="https://www.HealthCare.gov">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Oklahoma Insurance Department, Consumer Assistance at 1-800-522-0071.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-592-8211.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-592-8211.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-592-8211. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-592-8211.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

This EXAMPLE event includes services like:

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Diagnostic test (x-ray)

Emergency room care (including medical supplies)

### **About these Coverage Examples:**



**This is not a cost estimator**. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
■ The <u>plan's</u> overall <u>deductible</u>	\$1,500	■ The <u>plan's</u> overall <u>deductible</u>	\$1,500	■ The <u>plan's</u> overall <u>deductible</u>	\$1,500
Specialist copayment	\$60	Specialist copayment	\$60	<ul><li>Specialist copayment</li></ul>	\$60
<ul><li>Hospital (facility) <u>coinsurance</u></li></ul>	25%	<ul><li>Hospital (facility) coinsurance</li></ul>	25%	<ul><li>Hospital (facility) <u>coinsurance</u></li></ul>	25%
<ul><li>Other <u>coinsurance</u></li></ul>	25%	Other <u>coinsurance</u>	25%	<ul><li>Other <u>coinsurance</u></li></ul>	25%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Cost Sharing

What isn't covered

**Total Example Cost** 

**Deductibles** 

<u>Copayments</u> <u>Coinsurance</u>

Limits or exclusions

The total Peg would pay is

In this example, Peg would pay:

<u>Specialist</u> visit (*anestnesia*)

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Primary care physician office visits (including disease
education)
<u>Diagnostić tests</u> (blood work)

This EXAMPLE event includes services like:

Prescription drugs

Durable medical equipment (glucose meter)

		,		
\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
	In this example, Joe would pay:		In this example, Mia would pay:	
	Cost Sharing		Cost Sharing	
\$1,500	<u>Deductibles</u>	\$1,100	<u>Deductibles</u>	\$1,500
\$10	Copayments	\$700	Copayments	\$100
\$2,400	Coinsurance	\$0	Coinsurance	\$300
What isn't covered			What isn't covered	
\$60	Limits or exclusions	\$0	Limits or exclusions	\$0
\$3,970	The total Joe would pay is	\$1,800	The total Mia would pay is	\$1,900

The plan would be responsible for the other costs of these EXAMPLE covered services.

Coverage for: Individual or Family | Plan Type: PPO

#### Discrimination is Against the Law

Medica complies with applicable Federal civil rights laws and will not discriminate against any person on the basis of race, color, national origin, age, disability or sex. Medica:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: TTY communication and written information in other formats (large print, audio, other formats).
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters and information written in other languages.

If you need these services, call the number included in this document or on the back of your Medica ID card. If you believe that Medica has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: Civil Rights Coordinator, Mail Route CP250, PO Box 9310, Minneapolis, MN 55443-9310, 952-992-3422 (phone/fax), TTY 711, civilrightscoordinator@medica.com.

You can file a grievance in person or by mail, fax, or email. You may also contact the Civil Rights Coordinator if you need assistance with filing a complaint.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201, 800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

# If you want free help translating this information, call the number included in this document or on the back of your Medica ID card.

Si desea asistencia gratuita para traducir esta información, llame al número que figura en este documento o en la parte posterior de su tarieta de identificación de Medica.

Yog koj xav tau kev pab dawb kom txhais daim ntawv no, hu rau tus xov tooj nyob hauv daim ntawv no los yog nyob nraum qab ntawm koj daim npav Medica ID.

如果您需要免費翻譯此資訊,請致電本文檔中或者在您的Medica ID卡背面包含的號碼。

Nếu quý vị muốn trợ giúp dịch thông tin này miễn phí, hãy gọi vào số có trong tài liều này hoặc ở mặt sau thẻ ID Medica của quý vị.

Odeeffannoo kana gargaarsa tolaan akka isinii hiikamu yoo barbaaddan, lakkoobsa barruu kana keessatti argamu ykn ka dugda kaardii Waraqaa Eenyummaa Medica irra jiruun bilbila'a.

اذا كنت تريد مساعدة مجانية في ترجمة هذه المعلومات, فاتصل على ألرقم الوارد في هذه الوثيقة أوعلى ظهر بطاقة تعريف ميديكا الخاصة بك.

Если Вы хотите получить бесплатную помощь в переводе этой информации, позвоните по номеру телефона, указанному в данном документе и на обратной стороне Вашей индентификационной карты Medica.

ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອໃນການແປຂໍ້ມູນນີ້ຟຣີ, ໃຫ້ໂທຫາເລກໝາຍ ທີ່ມີຢູ່ໃນເອກະສານນີ້ ຫຼື ຢູ່ດ້ານຫຼັງຂອງບັດ Medica ຂອງທ່ານ. 이 정보를 번역하는 데 무료로 도움을 받고 싶으시면, 이 문서에 포함된 전화번호나 Medica ID 카드 뒷면의 전화번호로 전화하십시오.

Si vous voulez une assistance gratuite pour traduire ces informations, appelez le numéro indiqué dans ce document ou au dos de votre carte d'identification Medica.

နမှါအဲ့ ောက်ကိုးထံစၤကလီန္စါနားတာ်က်တာ်ကျိုးအုံးလာအကလီန္ ဉ်,ကိုးလီတဲ့စီနီဉ်က်လာအပဉ် ယာလာလာတီလာမီအပူးအုံးမှတမှုစ်နန္နနိင်ဓေလာအာ့ဉ်သးခႏက္ခအလိုခံတကပၤအဖီခိုဉ်နှဉ်တက္ကာ.

Kung nais mo ng libreng tulong sa pagsasalin ng impormasyong ito, tawagan ang numero na kasama sa dokumentong ito o sa likod ng iyong Kard ng Medica ID.

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Ako želite besplatnu pomoć za prijevod ovih informacija, nazovite broj naveden u ovom dokumentu ili na poleđini svoje ID kartice Medica.

Díí t'áá jíík'e shá ata' hodoonih nínízingo éí ninaaltsoos Medica bee néího'dílzinígí bine'déé' námboo biká'ígíjji' béésh bee hodíilnih.

Wenn Sie bei der Übersetzung dieser Informationen kostenlose Hilfe in Anspruch nehmen möchten, rufen Sie bitte die in diesem Dokument oder auf der Rückseite Ihrer Medica-ID-Karte angegebene Nummer an.