The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to www.medica.com/2022QuestPolicies or call 866-582-7035. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 866-582-7035 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$8,700 Individual / \$17,400 Family for in-network services. \$26,100 Individual / \$52,200 Family for out-of-network services.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> , preventive prescriptions and <u>copay</u> services from in-network <u>providers</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	\$8,700 Individual / \$17,400 Family for in-network services. Not applicable out-of-network.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, health care this <u>plan</u> doesn't cover, out-of-network <u>deductible</u> and <u>coinsurance</u> .	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. Visit <u>www.medica.com/FindQuestProviders</u> or call 866-582-7035 (TTY:711) for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Wi			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network^ Provider (You will pay the most)	Limitations, Exceptions & Other Important Information	
If you visit a boatth care	Primary care visit to treat an injury or illness	Primary care: \$30 copay for first 3 clinic visits/year. <u>Deductible</u> does not apply. After first 3 visits, 0% <u>coinsurance</u> . Retail health clinics: \$20 copay for first 3 clinic visits/year. <u>Deductible</u> does not apply. After first 3 visits, 0% <u>coinsurance</u> .	30% coinsurance	First 3 visit limit applies to primary care visits, including retail health clinics.	
If you visit a health care provider's office or clinic	<u>Specialist</u> visit	0% coinsurance	30% coinsurance	Chiropractic covered at 0% <u>coinsurance</u> after <u>deductible</u> .	
	Preventive care/ screening/immunization	No charge. <u>Deductible</u> does not apply.	Immunizations covered 0% <u>coinsurance</u> for members to age 18. <u>Deductible</u> does not apply. Other services: 30% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	0% coinsurance	30% coinsurance	none	
	Imaging (CT/PET scans, MRIs)	0% coinsurance	30% coinsurance	*May require prior authorization.	

		What You Wi			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network^ Provider (You will pay the most)	Limitations, Exceptions & Other Important Information	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.medica.com/ RxList2022.	Generic drugs	0% <u>coinsurance</u>	30% <u>coinsurance</u> for diabetic equipment, supplies and drugs. Other drugs or services are not covered.	Up to a 31-day supply per prescription. *May require prior authorization. Proton pump inhibitors (except for members 12	
	Preferred brand drugs	0% <u>coinsurance</u>	30% <u>coinsurance</u> for diabetic equipment, supplies and drugs. Other drugs or services are not covered.	years of age and younger, and those members who have a feeding tube) and non-sedating antihistamines are not covered. Insulin: Your cost-share will not	
	Non-Preferred brand drugs	0% <u>coinsurance</u>	30% <u>coinsurance</u> for diabetic equipment, supplies and drugs. Other drugs or services are not covered.	exceed \$25 per retail prescription unit. *Refer to the Exceptions to the Drug List section of your Policy of Coverage for more details. No charge for preventive drugs.	
	Specialty drugs	0% <u>coinsurance</u>	Not covered		
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	0% coinsurance	30% coinsurance	*May require prior authorization.	
surgery	Physician/surgeon fees	0% coinsurance	30% coinsurance	*May require prior authorization.	
If you need immediate medical attention	Emergency room care	0% coinsurance	0% coinsurance	In-network deductible applies.	
	Emergency medical transportation	0% coinsurance	0% coinsurance	In-network <u>deductible</u> applies.	
	<u>Urgent care</u>	0% <u>coinsurance</u>	0% coinsurance	In-network <u>deductible</u> applies. If a non-network <u>provider</u> charges more than the <u>allowed amount</u> , you may have to pay the difference ( <u>balance billing</u> ).	
lf you have a hospital stay	Facility fee (e.g., hospital room)	0% coinsurance	30% coinsurance	*May require prior authorization. Rehabilitative and habilitative services each limited to 30 days/year. Notification required.	
	Physician/surgeon fees	0% coinsurance	30% coinsurance	*May require prior authorization.	

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.medica.com/2022QuestPolicies</u>. ^Out-of-Network services received in the state of Oklahoma, except <u>Emergency Services</u>.

		What You Wi		
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network^ Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
If you need mental health, behavioral health, or	Outpatient services	0% coinsurance	30% coinsurance	*May require prior authorization.
substance abuse services	Inpatient services	0% <u>coinsurance</u>	30% coinsurance	*May require prior authorization.
	Office visits	Prenatal: 0% <u>coinsurance</u> Postnatal: 0% <u>coinsurance</u>	30% coinsurance	Cost sharing does not apply for preventive services. Depending on the type of
If you are pregnant	Childbirth/delivery professional services	0% <u>coinsurance</u>	30% coinsurance	services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described
	Childbirth/delivery facility services	0% coinsurance	30% coinsurance	elsewhere in the SBC (i.e. ultrasound).
If you need help recovering or have other special health needs	Home health care	0% coinsurance	Not covered	*May require prior authorization. Limited to 30 visits. Extended hours home care limited to 85 visit/year.
	Rehabilitation services	0% coinsurance	30% coinsurance	Physical, occupational and speech therapies limited to 25 visits/year combined in & out-of-network.
	Habilitation services	0% coinsurance	30% coinsurance	Physical, occupational and speech therapies limited to 25 visits/year combined in & out-of-network.
	Skilled nursing care	0% coinsurance	30% coinsurance	*May require prior authorization. Limited to 30 days/year combined in and out-of-network.
	Durable medical equipment	0% coinsurance	30% coinsurance	*May require prior authorization.
	Hospice services	0% <u>coinsurance</u>	Not covered	Respite care is limited to 5 consecutive days, up to a lifetime maximum of 15 inpatient days and 15 outpatient days.

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network^ Provider (You will pay the most)	Limitations, Exceptions & Other Important Information	
	Children's eye exam	0% coinsurance	30% coinsurance	Limited to one refractive eye exam/year to end of month member turns 19.	
If your child needs dental or eye care	Children's glasses	0% coinsurance	30% coinsurance	Limited to one pair of glasses/year and one pair of contacts/year to end of month member turns 19.	
	Children's dental check-up	Not covered	Not covered	Coverage is available through a stand-alone dental policy.	

## **Excluded Services & Other Covered Services:**

Dental care (Child) (coverage is available through a stand-alone dental policy.) Dental check-up Infertility treatment Long-term care Non-emergency care when traveling outside the U.S.	<ul> <li>Routine foot care</li> <li>Weight loss programs</li> </ul>
	through a stand-alone dental policy.) Dental check-up Infertility treatment Long-term care Non-emergency care when traveling outside the

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)			
Chiropractic care	<ul> <li>Hearing aids limited to 1 hearing aid per ear every 48 months. 4 additional ear molds for members up to 2 years of age.</li> </ul>	<ul> <li>Private-duty nursing limited up to 85 visits per year.</li> </ul>	

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Medica at 866-582-7035 or the Oklahoma Insurance Department, Consumer Assistance at 1-800-522-0071. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

### Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Oklahoma Insurance Department, Consumer Assistance at 1-800-522-0071.

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

**Does this plan meet Minimum Value Standards? NA** If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 888-592-8211 Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 888-592-8211 Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 888-592-8211 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 888-592-8211

------ To see examples of how this plan might cover costs for a sample medical situation, see the next section. -------

### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network pre-natal care ar delivery)	nd a hospital	Managing Joe's Type 2 Diabet (a year of routine in-network care of a we condition)	tes ell-controlled	Mia's Simple Fracture (in-network emergency room visit and foll	ow up care)
The <u>plan's</u> overall <u>deductible</u> :	\$8,700	The <u>plan's</u> overall <u>deductible</u> :	\$8,700	The <u>plan's</u> overall <u>deductible</u> :	\$8,700
Specialist coinsurance:	0%	Specialist coinsurance:	0%	Specialist coinsurance:	0%
Hospital (facility) <u>coinsurance</u> :	0%	Hospital (facility) <u>coinsurance</u> :	0%	Hospital (facility) <u>coinsurance</u> :	0%
■ Other <u>coinsurance</u> : 0%		■ Other <u>coinsurance</u> : 0%		• Other <u>coinsurance</u> :	0%
This EXAMPLE event includes services Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood wo Specialist visit (anesthesia) Total Example Cost	-	This EXAMPLE event includes services Primary care physician office visits (includi education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose mete Total Example Cost	ng disease	This EXAMPLE event includes services Emergency room care (including medical s Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy) Total Example Cost	
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
<u>Deductibles</u>	\$8,700	<u>Deductibles</u>	\$2,300	<u>Deductibles</u>	\$2,800
<u>Copayments</u>	\$0	<u>Copayments</u>	\$90	<u>Copayments</u>	\$0
Coinsurance	\$0	<u>Coinsurance</u>	\$0	Coinsurance	\$0
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$0	Limits or exclusions	\$0
	i	The total Joe would pay is	\$2,390	The total Mia would pay is	\$2,800

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

### Discrimination is Against the Law

Medica complies with applicable Federal civil rights laws and will not discriminate against any person on the basis of race, color, national origin, age, disability or sex. Medica:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: TTY communication and written information in other formats (large print, audio, other formats).
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters and information written in other languages.

If you need these services, call the number included in this document or on the back of your Medica ID card. If you believe that Medica has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: Civil Rights Coordinator, Mail Route CP250, PO Box 9310, Minneapolis, MN 55443-9310, 952-992-3422 (phone/fax), TTY 711, civilrightscoordinator@medica.com.

You can file a grievance in person or by mail, fax, or email. You may also contact the Civil Rights Coordinator if you need assistance with filing a complaint.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201, 800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

# If you want free help translating this information, call the number included in this document or on the back of your Medica ID card.

Si desea asistencia gratuita para traducir esta información, llame al número que figura en este documento o en la parte posterior de su tarjeta de identificación de Medica.

Yog koj xav tau kev pab dawb kom txhais daim ntawv no, hu rau tus xov tooj nyob hauv daim ntawv no los yog nyob nraum qab ntawm koj daim npav Medica ID.

如果您需要免費翻譯此資訊,請致電本文檔中或者在您的Medica ID卡背面包含的號碼。

Nếu quý vị muốn trợ giúp dịch thông tin này miễn phí, hãy gọi vào số có trong tài liệu này hoặc ở mặt sau thẻ ID Medica của quý vị.

Odeeffannoo kana gargaarsa tolaan akka isinii hiikamu yoo barbaaddan, lakkoobsa barruu kana keessatti argamu ykn ka dugda kaardii Waraqaa Eenyummaa Medica irra jiruun bilbila'a.

اذاكنت تريدمساعدة مجانية في ترجمة هذه المعلومات. فاتصل على ألرقم الوارد في هذه الوثيقة أو على ظهر بطاقة تعريف ميديكا الخاصة بك.

Если Вы хотите получить бесплатную помощь в переводе этой информации, позвоните по номеру телефона, указанному в данном документе и на обратной стороне Вашей индентификационной карты Medica.

່ ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອໃນການແປຂໍ້ມູນນີ້ຟຣີ, ໃຫ້ໂທຫາເລກໝາຍ ທີ່ມີຢູ່ໃນເອກະສານນີ້ ຫຼື ຢູ່ດ້ານຫຼັງຂອງບັດ Medica ຂອງທ່ານ. 이 정보를 번역하는 데 무료로 도움을 받고 싶으시면, 이 문서에 포함된 전화번호나 Medica ID 카드 뒷면의 전화번호로 전화하십시오.

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Kung nais mo ng libreng tulong sa pagsasalin ng impormasyong ito, tawagan ang numero na kasama sa dokumentong ito o sa likod ng iyong Kard ng Medica ID.

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Ako želite besplatnu pomoć za prijevod ovih informacija, nazovite broj naveden u ovom dokumentu ili na poleđini svoje ID kartice Medica.

Díí t'áá jíík'e shá ata' hodoonih nínízingo éí ninaaltsoos Medica bee néího'dílzinígí bine'déé' námboo biká'ígíjji' béésh bee hodíilnih.

Wenn Sie bei der Übersetzung dieser Informationen kostenlose Hilfe in Anspruch nehmen möchten, rufen Sie bitte die in diesem Dokument oder auf der Rückseite Ihrer Medica-ID-Karte angegebene Nummer an.