The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to www.medica.com/2022EncorePolicies or call 888-592-8211. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">https://www.healthcare.gov/sbc-glossary</a> or call 888-592-8211 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<b>\$1,000</b> Individual / <b>\$2,000</b> Family. In-network and out-of-network <u>deductibles</u> combined.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	<b>Yes.</b> <u>Preventive care</u> , preventive prescriptions, prenatal care and <u>copay</u> services from in-network <u>providers</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	<b>\$8,700</b> Individual / <b>\$17,400</b> Family. In-network and out-of-network <u>out-of-pocket limits</u> combined.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> <u>limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges (unless balanced billing is prohibited), health care this <u>plan</u> doesn't cover, out-of-network <u>deductible</u> and <u>coinsurance</u> .	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	<b>Yes.</b> Visit <u>www.medica.com/findapplauseproviders</u> or call 888-592-8211 (TTY:711) for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

	Services You May Need	What Y		
Common Medical Event		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
	Primary care visit to treat an injury or illness	Primary care: \$40 <u>copay</u> /visit. <u>Deductible</u> does not apply. Retail health clinics: \$20 <u>copay</u> /visit. <u>Deductible</u> does not apply. Chiropractic care: \$40 <u>copay</u> /visit. <u>Deductible</u> does not apply.	apply. 20 e does 0 30% <u>coinsurance</u> for consurance 30% <u>coinsurance</u> for consurance provided at an outpation be subject to <u>coinsurance</u> addition	
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	\$80 <u>copay</u> /visit. <u>Deductible</u> does not apply.	30% coinsurance	30% <u>coinsurance</u> for other outpatient services. <u>Specialist</u> visits provided at an outpatient facility may be subject to <u>coinsurance</u> and <u>deductible</u> .
	Preventive care/ screening/immunization	No charge. <u>Deductible</u> does not apply.	30% coinsurance	Immunizations for children under age 18 or well child care for children under age 6 covered as a <u>network</u> benefit. You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	30% coinsurance	30% coinsurance	none
	Imaging (CT/PET scans, MRIs)	30% coinsurance	30% coinsurance	*May require prior authorization.

		What Y			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions & Other Important Information	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.medica.com/ MNDrugList.	Generic drugs	\$10 <u>copay</u> /prescription. <u>Deductible</u> does not apply.	Not covered	Up to a 31-day supply per prescription. *May require prior authorization. For preferred/non-preferred retail and specialty drugs, \$80 copay for	
	Preferred brand drugs	30% coinsurance	Not covered	orally-administered cancer treatment medications. <u>Deductible</u> does not apply. Insulin: Your cost-share will	
	Non-Preferred brand drugs	50% coinsurance	Not covered	not exceed \$25 per retail prescription unit. No charge for preventive drugs, including some Over the Counter drugs obtained with a prescription. The list of covered drugs changes periodically. Notification of changes	
	Specialty drugs	30% coinsurance	Not covered	will be available 30 days prior to the change taking effect.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	30% coinsurance	30% coinsurance	*May require prior authorization.	
	Physician/surgeon fees	30% coinsurance	30% coinsurance	*May require prior authorization.	
If you need immediate medical attention	Emergency room care	30% coinsurance	30% coinsurance	In-network <u>deductible</u> applies.	
	Emergency medical transportation	30% coinsurance	30% coinsurance	In-network <u>deductible</u> applies.	
	<u>Urgent care</u>	30% <u>coinsurance</u>	30% coinsurance	In-network <u>deductible</u> applies. If a non-network <u>provider</u> charges more than the <u>allowed amount</u> , you may have to pay the difference ( <u>balance billing</u> ).	
If you have a beenitel stay	Facility fee (e.g., hospital room)	30% coinsurance	30% coinsurance	*May require prior authorization.	
If you have a hospital stay	Physician/surgeon fees	30% coinsurance	30% coinsurance	*May require prior authorization.	

		What Y			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions & Other Important Information	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$40 <u>copay</u> /visit. <u>Deductible</u> does not apply.	30% coinsurance	30% <u>coinsurance</u> for other outpatient services. Other outpatient services include intensive outpatient programs, diagnostic evaluations and psychological testing. *May require prior authorization.	
	Inpatient services	30% coinsurance	30% coinsurance	*May require prior authorization. Residential treatment is covered as part of inpatient services.	
If you are pregnant	Office visits	Prenatal: No charge. <u>Deductible</u> does not apply. Postnatal: 30% <u>coinsurance</u>	Prenatal: 0% <u>coinsurance</u> . <u>Deductible</u> does not apply. Postnatal: 30% <u>coinsurance</u>	Cost sharing does not apply to In-Network preventive services. Depending on the type of services, coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Childbirth/delivery professional services	30% coinsurance	30% coinsurance		
	Childbirth/delivery facility services	30% coinsurance	30% coinsurance		
	Home health care	30% coinsurance	30% coinsurance	*May require prior authorization.	
	Rehabilitation services	30% coinsurance	30% coinsurance	none	
If you need help recovering or have other special health needs	Habilitation services	30% coinsurance	30% coinsurance	none	
	Skilled nursing care	30% coinsurance	30% coinsurance	Limited to 120 days/year.	
	Durable medical equipment	30% coinsurance	30% coinsurance	*May require prior authorization.	
	Hospice services	30% coinsurance	Not covered	none	
If your child needs dental or eye care	Children's eye exam	No charge. <u>Deductible</u> does not apply.	30% coinsurance	Coverage limited to end of month member turns 19.	
	Children's glasses	30% coinsurance	30% coinsurance	Limited to one pair of glasses or contacts/year to end of month member turns 19.	
	Children's dental check-up	Not covered	Not covered	Coverage is available through a stand-alone dental policy.	

### **Excluded Services & Other Covered Services:**

<ul> <li>*Abortion, elective, induced, except as medically necessary to protect the life of the mother</li> <li>Acupuncture</li> <li>Cosmetic surgery</li> <li>Dental care (Adult)</li> <li>Dental care (Child) (coverage is available through a stand-alone dental policy.)</li> <li>Dental check-up</li> </ul>	<ul> <li>Hearing aids except for members 18 years of age and younger for hearing loss that is not correctable by other covered procedures; coverage is limited to one hearing aid per ear every three years.</li> <li>Infertility treatment</li> <li>Long-term care</li> </ul>	<ul> <li>Non-emergency care when traveling outside the U.S.</li> <li>Private-duty nursing</li> <li>Routine foot care except for some conditions</li> <li>Weight loss programs</li> </ul>
her Covered Services (Limitations may apply to thes	e services. This isn't a complete list. Please see you	r plan document.)

• Bariatric surgery

• Chiropractic care

• Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Medica at 888-592-8211 or the Minnesota Department of Commerce at 651-539-1600 or 800-657-3602. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.mnsure.org or call 651-539-2099 or 855-366-7873.

#### Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Medica at 888-592-8211 or the Minnesota Department of Commerce at 651-539-1600 or 800-657-3602.

#### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

**Does this plan meet Minimum Value Standards? NA** If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 888-592-8211 Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 888-592-8211 Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 888-592-8211 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 888-592-8211

------ To see examples of how this plan might cover costs for a sample medical situation, see the next section. ------

## Medica. MN Encore Gold B

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network prenatal care and delivery)	d a hospital	Managing Joe's Type 2 Diabete (a year of routine in-network care of a well condition)	<b>es</b> l-controlled	Mia's Simple Fracture (in-network emergency room visit and follo	ow up care)
The <u>plan's</u> overall <u>deductible</u> :	\$1,000	The <u>plan's</u> overall <u>deductible</u> :	\$1,000	The <u>plan's</u> overall <u>deductible</u> :	\$1,000
Specialist copayment:	\$80	Specialist copayment:	\$80	Specialist copayment:	\$80
Hospital (facility) <u>coinsurance</u> :	30%	Hospital (facility) <u>coinsurance</u> :	30%	Hospital (facility) <u>coinsurance</u> :	30%
• Other <u>coinsurance</u> : 30%		• Other <u>coinsurance</u> : 30%		Other <u>coinsurance</u> :	30%
This EXAMPLE event includes services Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood wo Specialist visit (anesthesia)	ork)	This EXAMPLE event includes services Primary care physician office visits (includir education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter	ng disease )	This EXAMPLE event includes services Emergency room care (including medical services) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)	upplies)
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
n this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$1,000	<u>Deductibles</u>	\$400	Deductibles	\$1,000
Copayments	\$10	<u>Copayments</u>	\$1,000	<u>Copayments</u>	\$200
Coinsurance	\$2,700	Coinsurance	\$0	Coinsurance	\$400
What isn't covered		What isn't covered		What isn't covered	
What isn't covered					
What isn't covered	\$60	Limits or exclusions	\$0	Limits or exclusions	\$0

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

#### Discrimination is Against the Law

Medica complies with applicable Federal civil rights laws and will not discriminate against any person on the basis of race, color, national origin, age, disability or sex. Medica:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: TTY communication and written information in other formats (large print, audio, other formats).
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters and information written in other languages.

If you need these services, call the number included in this document or on the back of your Medica ID card. If you believe that Medica has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: Civil Rights Coordinator, Mail Route CP250, PO Box 9310, Minneapolis, MN 55443-9310, 952-992-3422 (phone/fax), TTY 711, civilrightscoordinator@medica.com.

You can file a grievance in person or by mail, fax, or email. You may also contact the Civil Rights Coordinator if you need assistance with filing a complaint.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201, 800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

# If you want free help translating this information, call the number included in this document or on the back of your Medica ID card.

Si desea asistencia gratuita para traducir esta información, llame al número que figura en este documento o en la parte posterior de su tarjeta de identificación de Medica.

Yog koj xav tau kev pab dawb kom txhais daim ntawv no, hu rau tus xov tooj nyob hauv daim ntawv no los yog nyob nraum qab ntawm koj daim npav Medica ID.

如果您需要免費翻譯此資訊,請致電本文檔中或者在您的Medica ID卡背面包含的號碼。

Nếu quý vị muốn trợ giúp dịch thông tin này miễn phí, hãy gọi vào số có trong tài liệu này hoặc ở mặt sau thẻ ID Medica của quý vị.

Odeeffannoo kana gargaarsa tolaan akka isinii hiikamu yoo barbaaddan, lakkoobsa barruu kana keessatti argamu ykn ka dugda kaardii Waraqaa Eenyummaa Medica irra jiruun bilbila'a.

اذا كنت تريدمساعدة مجانية في ترجمة هذه المعلومات. فاتصل على ألرقم الوارد في هذه الوثيقة أو على ظهر بطاقة تعريف ميديكا الخاصة بك.

Если Вы хотите получить бесплатную помощь в переводе этой информации, позвоните по номеру телефона, указанному в данном документе и на обратной стороне Вашей индентификационной карты Medica.

່ ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອໃນການແປຂໍ້ມູນນີ້ຟຣີ, ໃຫ້ໂທຫາເລກໝາຍ ທີ່ມີຢູ່ໃນເອກະສານນີ້ ຫຼື ຢູ່ດ້ານຫຼັງຂອງບັດ Medica ຂອງທ່ານ. 이 정보를 번역하는 데 무료로 도움을 받고 싶으시면, 이 문서에 포함된 전화번호나 Medica ID 카드 뒷면의 전화번호로 전화하십시오.

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Kung nais mo ng libreng tulong sa pagsasalin ng impormasyong ito, tawagan ang numero na kasama sa dokumentong ito o sa likod ng iyong Kard ng Medica ID.

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Ako želite besplatnu pomoć za prijevod ovih informacija, nazovite broj naveden u ovom dokumentu ili na poleđini svoje ID kartice Medica.

Díí t'áá jíík'e shá ata' hodoonih nínízingo éí ninaaltsoos Medica bee néího'dílzinígí bine'déé' námboo biká'ígíjji' béésh bee hodíilnih.

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