## Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services MEDICA® ND Altru Prime by Medica Bronze Copay Zero Cost Sharing

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.medica.com/members or call 800-918-6474. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 800-918-6474 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<b>\$0</b> for <u>in-network</u> services. There is no coverage for <u>out-of-network</u> services.	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your <u>deductible</u> ?	Yes.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	<b>\$0</b> for <u>in-network</u> services. There is no coverage for <u>out-of-network</u> services.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	<b>Yes.</b> Visit <u>www.medica.com/altruprimeproviders</u> or call 800-918-6474 (TTY:711) for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

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\* For more information about limitations and exceptions, see the plan or policy document at www.Medica.com/members.

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#### Coverage Period: Beginning on or after 01/01/2019 Coverage for: Individual or Family | Plan Type: HMO

All <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	<ul> <li>Limitations, Exceptions &amp; Other Important Information</li> </ul>
	Primary care visit to treat an injury or illness	No charge	Not covered	Limited to 20 visits/ year for chiropractic care.
If you visit a health care provider's office or clinic	Specialist visit	No charge	Not covered	none
	Preventive care/ screening/ immunization	No charge	Not covered	none
If you have a test	Diagnostic test (x-ray, blood work)	No charge	Not covered	none
n you nave a lest	Imaging (CT/PET scans, MRIs)	No charge	Not covered	none
If you need drugs to treat	Generic drugs	No charge	Not covered	Up to a 31-day supply per prescription. Prior authorization may
If you need drugs to treat your illness or condition	Preferred brand drugs	No charge	Not covered	be required. Proton pump inhibitors (except for members 12 years of age and younger, and those members
More information about prescription drug coverage is available at	Non-Preferred brand drugs	No charge	Not covered	who have a feeding tube) and non-sedating antihistamines are not covered. Refer to the Exceptions to
www.medica.com/ DrugListB.	Specialty drugs	Preferred: No charge Non- <u>preferred</u> : No charge	Not covered	the Drug List section of your Policy of Coverage for more details. No charge for <u>preventive</u> drugs.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No charge	Not covered	none
surgery	Physician/surgeon fees	No charge	Not covered	none
	Emergency room care	No charge	Covered as an <u>in-network</u> benefit	none
If you need immediate medical attention	Emergency medical transportation	No charge	Covered as an <u>in-network</u> benefit	none
	Urgent care	No charge	Covered as an <u>in-network</u> benefit	none

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#### Coverage Period: Beginning on or after 01/01/2019 Coverage for: Individual or Family | Plan Type: HMO

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge	Not covered	none
If you have a hospital stay	Physician/surgeon fees	No charge	Not covered	none
If you need mental health,	Outpatient services	No charge	Not covered	none
béhavioral health, or substance abuse services	Inpatient services	No charge	Not covered	none
	Office visits	No charge	Not covered	
If you are pregnant	Childbirth/delivery professional services	No charge	Not covered	none
	Childbirth/delivery facility services	No charge	Not covered	
	Home health care	No charge	Not covered	Limited to 4 hours/day; 40 visits/year.
	Rehabilitation services	No charge	Not covered	Limited to 30 visits per therapy/year.
If you need help recovering or have other special health needs	Habilitation services	No charge	Not covered	Limited to 30 visits per therapy/year.
	Skilled nursing care	No charge	Not covered	Limited to 30 days/year.
	Durable medical equipment	No charge	Not covered	none
	Hospice services	No charge	Not covered	none
	Children's eye exam	No charge	Not covered	Limited to one refractive eye exam/ year to end of month member turns 19.
If your child needs dental or eye care	Children's glasses	No charge	Not covered	Limited to one pair of glasses or contacts every 2 calendar years to end of month member turns 19.
	Children's dental check-up	Not covered	Not covered	No coverage for dental check-ups.

### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)		
<ul> <li>Acupuncture</li> <li>Chiropractic care exceeding 20 visits per</li> </ul>	<ul> <li>Elective, induced abortions, except as medically necessary to protect the life of the mother</li> </ul>	<ul> <li>Non-emergency care when traveling outside the U.S.</li> </ul>

- member per year.
- Cosmetic surgery
- Dental care (Ădult)

- Hearing aids
- Infertility treatment
- Long-term care

- Private duty nursing
- Routine eye care (Ădult)
- Routine foot care except for some conditions •
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Bariatric surgery limited to one surgery per member with prior authorization  $\bullet$ 

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: North Dakota Commissioner of Insurance at 701-328-2440 or 800-247-0560. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance</u> <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

#### Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the <u>explanation of benefits</u> you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: North Dakota Commissioner of Insurance at 701-328-2440 or 800-247-0560.

**Does this plan provide Minimum Essential Coverage? Yes.** If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

**Does this plan meet Minimum Value Standards? Yes.** If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

### Language Access Services:

For assistance, call the number included in this document or on the back of your ID card.

Dine k'ehji shich'i' hadoodzih ninizingo, beesh bee hane'e binumber naaltsoos bikaahigii bich'i' hodiilnih ei doodaii bee neehozin biniiye nanitinigii bine'dee bikaa doo aldo'.

### 若需要中文协助,请拨打本文件内或您会员卡背面的电话号码。

Para sa tulong sa Tagalog, tawagan ang numerong kabilang sa dokumentong ito o sa likod ng iyong ID card.

Para obtener asistencia en español, llame al número de teléfono que se incluye en este documento o al dorso de su tarjeta de identificación.

------ To see examples of how this plan might cover costs for a sample medical situation, see the next section. ------

## MEDICA ND Altru Prime by Medica Bronze Copay Zero Cost Sharing

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

#### Peg is Having a Baby (9 months of in-network prenatal care and a hospital

- delivery)
- The <u>plan's</u> overall <u>deductible</u>: \$0
- Specialist copayment: \$0
- Hospital (facility) <u>coinsurance</u>: 0%
- Other <u>coinsurance</u>: 0%

#### This EXAMPLE event includes services like:

<u>Specialist</u> office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) <u>Specialist</u> visit (*anesthesia*)

**Total Example Cost** 

\$12,800

#### In this example, Peg would pay:

Cost Sharing	
Deductibles	\$0
<u>Copayments</u>	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$60

#### Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

- The plan's overall deductible: \$0
- Specialist copayment: \$0
- Hospital (facility) <u>coinsurance</u>: 0%
- Other <u>coinsurance</u>: 0%

#### This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) Diagnostic tests (blood work) Prescription drugs <u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$7,400
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#### In this example, Joe would pay:

Cost Sharing		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$0	

#### Mia's Simple Fracture (in-network emergency room visit and follow up care)

- The plan's overall deductible: \$0
- Specialist copayment: \$0
- Hospital (facility) <u>coinsurance</u>: 0%
- Other <u>coinsurance</u>: 0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (*x-ray*) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$1,900
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#### In this example, Mia would pay:

Cost Sharing	
Deductibles	\$0
<u>Copayments</u>	\$0
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$0

The plan would be responsible for the other costs of these EXAMPLE covered services.

#### Discrimination is Against the Law

Medica complies with applicable Federal civil rights laws and will not discriminate against any person on the basis of race, color, national origin, age, disability or sex. Medica:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: TTY communication and written information in other formats (large print, audio, other formats).
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters and information written in other languages.

If you need these services, call the number included in this document or on the back of your Medica ID card. If you believe that Medica has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: Civil Rights Coordinator, Mail Route CP250, PO Box 9310, Minneapolis, MN 55443-9310, 952-992-3422 (phone/fax), TTY 711, civilrightscoordinator@medica.com.

You can file a grievance in person or by mail, fax, or email. You may also contact the Civil Rights Coordinator if you need assistance with filing a complaint.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201, 800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

If you want free help translating this information, call the number included in this document or on the back of your Medica ID card.

Si desea asistencia gratuita para traducir esta información, llame al número que figura en este documento o en la parte posterior de su tarjeta de identificación de Medica.

Yog koj xav tau kev pab dawb kom txhais daim ntawv no, hu rau tus xov tooj nyob hauv daim ntawv no los yog nyob nraum qab ntawm koj daim npav Medica ID.

如果您需要免費翻譯此資訊,請致電本文檔中或者在您的Medica ID卡背面包含的號碼。

Nếu quý vị muốn trợ giúp dịch thông tin này miễn phí, hãy gọi vào số có trong tài liệu này hoặc ở mặt sau thẻ ID Medica của quý vị.

Odeeffannoo kana gargaarsa tolaan akka isinii hiikamu yoo barbaaddan, lakkoobsa barruu kana keessatti argamu ykn ka dugda kaardii Waraqaa Eenyummaa Medica irra jiruun bilbila'a.

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Если Вы хотите получить бесплатную помощь в переводе этой информации, позвоните по номеру телефона, указанному в данном документе и на обратной стороне Вашей индентификационной карты Medica.

້ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອໃນການແປຂໍ້ມູນນີ້ຟຣີ, ໃຫ້ໂທຫາເລກໝາຍ ທີ່ມີຢູ່ໃນເອກະສານນີ້ ຫຼື ຢູ່ດ້ານຫຼັງຂອງບັດ Medica ຂອງທ່ານ. 이 정보를 번역하는 데 무료로 도움을 받고 싶으시면, 이 문서에 포함된 전화번호나 Medica ID 카드 뒷면의 전화번호로 전화하십시오.

Si vous voulez une assistance gratuite pour traduire ces informations, appelez le numéro indiqué dans ce document ou au dos de votre carte d'identification Medica.

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Kung nais mo ng libreng tulong sa pagsasalin ng impormasyong ito, tawagan ang numero na kasama sa dokumentong ito o sa likod ng iyong Kard ng Medica ID.

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Díí t'áá jíík'e shá ata' hodoonih nínízingo éí ninaaltsoos Medica bee néího'dílzinígí bine'déé' námboo biká'ígíjij' béésh bee hodíilnih.

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