MEDICA. OK Harmony by Medica Gold Share

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The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.Medica.com/HarmonyPolicies</u> or call 866-839-3961. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 866-839-3961 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$500 Individual / \$1,500 Family for in-network services. \$9,900 Individual / \$29,700 Family for out-of-network services.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your deductible?	Yes. Preventive care, preventive care prescriptions and copay services from in-network providers are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	\$6,500 Individual/ \$13,000 Family for in-network services. Not applicable out-of-network.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, health care this plan doesn't cover, out-of-network deductible and coinsurance.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. Visit www.Medica.com/HarmonyProviders or call 866-839-3961 (TTY:711) for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least) (Y	Out-of-Network Provider ou will pay the most)	Limitations, Exceptions & Other Important Information	
	Primary care visit to treat an injury or illness	Primary care: 35% coinsurance Retail health clinics: 35% coinsurance Chiropractic care: 35% coinsurance	50% coinsurance	none	
If you visit a health care	Specialist visit	35% coinsurance	50% coinsurance	none	
If you visit a health care provider's office or clinic	Preventive care/ screening/ immunization	No charge. Deductible does not apply.	Immunizations covered 0% coinsurance for members to age 18. Deductible does not apply. Other services: 50% coinsurance	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	35% coinsurance	50% coinsurance	none	
ii you liave a test	Imaging (CT/PET scans, MRIs)	35% coinsurance	50% coinsurance	*May require prior authorization.	

		What You Will Pay		
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least) (You	Out-of-Network Provider ou will pay the most)	Limitations, Exceptions & Other Important Information
	Generic drugs	Preferred Generic: \$5 copay/prescription. Deductible does not apply. Generic: \$15 copay/prescription. Deductible does not apply.	50% coinsurance for diabetic equipment, supplies and drugs. Other drugs or services are not covered.	
If you need drugs to treat your illness or condition More information about prescription drug coverage	Preferred brand drugs	\$70 <u>copay</u> / prescription. <u>Deductible</u> does not apply.	50% coinsurance for diabetic equipment, supplies and drugs. Other drugs or services are not covered.	Up to a 31-day supply per prescription. For preferred and non-preferred specialty drugs, 35% coinsurance for orally-administered cancer treatment medications. Proton pump inhibitors (except for members 12 years of age and younger, and those members who have a feeding tube) and
is available at www.medica.com/DrugListG.	Non-Preferred brand drugs	50% coinsurance	50% coinsurance for diabetic equipment, supplies and drugs. Other drugs or services are not covered.	non-sedating antihistamines are not covered.' *Refer to the Exceptions to the Drug List section of your Policy of Coverage for more details. No charge for preventive drugs.
	Specialty drugs	Preferred: \$500 copay/ prescription. Deductible does not apply Non-Preferred: 50% coinsurance	Not covered	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	35% coinsurance	50% coinsurance	*May require prior authorization.
surgery	Physician/surgeon fees	35% coinsurance	50% coinsurance	*May require prior authorization.
	Emergency room care	35% coinsurance	35% coinsurance	In-network deductible applies.
If you need immediate medical attention	Emergency medical transportation	35% coinsurance	35% coinsurance	In-network deductible applies.
	<u>Urgent care</u>	35% coinsurance	35% coinsurance	In-network deductible applies.

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least) (Y	Out-of-Network Provider ou will pay the most)	Limitations, Exceptions & Other Important Information	
If you have a hospital stay	Facility fee (e.g., hospital room)	35% coinsurance	50% coinsurance	Rehabilitative and habilitative services each limited to 30 days/ year. *May require prior authorization.	
, ,	Physician/surgeon fees	35% coinsurance	50% coinsurance	*May require prior authorization.	
If you need mental health, behavioral health, or	Outpatient services	35% coinsurance	50% coinsurance	*May require prior authorization.	
substance abuse services	Inpatient services	35% coinsurance	50% coinsurance	*May require prior authorization.	
	Office visits	Prenatal: 35% coinsurance Postnatal: 35% coinsurance	50% coinsurance		
If you are pregnant	Childbirth/delivery professional services	35% coinsurance	50% coinsurance	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Childbirth/delivery facility services	35% coinsurance	50% coinsurance		
	Home health care	35% coinsurance	Not covered	Limited to 30 visits. Extended hours home care limited to 85 visit/year. *May require prior authorization.	
	Rehabilitation services	35% coinsurance	50% coinsurance	Physical, occupational and speech therapies limited to 25 visits/year combined in & out-of-network.	
If you need help recovering or have other special health needs	Habilitation services	35% coinsurance	50% coinsurance	Physical, occupational and speech therapies limited to 25 visits/year combined in & out-of-network.	
	Skilled nursing care	35% coinsurance	50% coinsurance	Limited to 30 days/year combined in and out-of-network. *May require prior authorization.	
	Durable medical equipment	35% coinsurance	50% coinsurance	*May require prior authorization.	
	Hospice services	35% coinsurance	Not covered	none	

			What You Will Pay			
Comm	on Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider You will pay the most)	Limitations, Exceptions & Other Important Information	
		Children's eye exam	35% coinsurance	50% coinsurance	Limited to one refractive eye exam/ year to end of month member turns 19.	
If your or eye	child needs dental care	Children's glasses	35% coinsurance	50% coinsurance	Limited to one pair of glasses/ year and one pair of contacts/ year to end of month member turns 19.	
		Children's dental check-up	Not covered	Not covered	No coverage for dental check-ups.	
	* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.Medica.com/HarmonyPolicies</u> .					

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Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- *Abortion (except when the life of mother is endangerèd)
- Acupuncture
- Bariatric surgery
- Cosmetic surgery

- Dental care (Adult)
- Dental check-up
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the
- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic care

- Hearing aids limited to 1 hearing aid per ear every 48 months. 4 additional ear molds for members up to 2 years of age.
- Private duty nursing limited to 85 visits.

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Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Medica at 866-269-6806 or the Oklahoma Insurance Department, Consumer Assistance at 1-800-522-0071. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Oklahoma Insurance Department, Consumer Assistance at 1-800-522-0071.

Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 888-592-8211

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 888-592-8211

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 888-592-8211 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 888-592-8211

----- To see examples of how this plan might cover costs for a sample medical situation, see the next section. ------

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible: \$500

Specialist coinsurance: 35%

■ Hospital (facility) <u>coinsurance</u>: 35%

Other coinsurance: 35%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

In this example, Peg would pay:

Cost Sharing		
<u>Deductibles</u>	\$500	
<u>Copayments</u>	\$10	
Coinsurance	\$3,700	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$4,270	

Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible: \$500

Specialist copayment: 35%

■ Hospital (facility) coinsurance: 35%

■ Other coinsurance: 35%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostić tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$7,400
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In this example, Joe would pay:

Cost Sharing		
<u>Deductibles</u>	\$500	
<u>Copayments</u>	\$200	
Coinsurance	\$900	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$1,600	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible: \$500

Specialist copayment: 35%

Hospital (facility) coinsurance: 35%

■ Other coinsurance: 35%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$1,900
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In this example, Mia would pay:

Cost Sharing		
<u>Deductibles</u>	\$500	
<u>Copayments</u>	\$0	
Coinsurance	\$500	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,000	

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

Discrimination is Against the Law

Medica complies with applicable Federal civil rights laws and will not discriminate against any person on the basis of race, color, national origin, age, disability or sex. Medica:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: TTY communication and written information in other formats (large print, audio, other formats).
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters and information written in other languages.

If you need these services, call the number included in this document or on the back of your Medica ID card. If you believe that Medica has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: Civil Rights Coordinator, Mail Route CP250, PO Box 9310, Minneapolis, MN 55443-9310, 952-992-3422 (phone/fax), TTY 711, civilrightscoordinator@medica.com.

You can file a grievance in person or by mail, fax, or email. You may also contact the Civil Rights Coordinator if you need assistance with filing a complaint.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201, 800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

If you want free help translating this information, call the number included in this document or on the back of your Medica ID card.

Si desea asistencia gratuita para traducir esta información, llame al número que figura en este documento o en la parte posterior de su tarieta de identificación de Medica.

Yog koj xav tau kev pab dawb kom txhais daim ntawv no, hu rau tus xov tooj nyob hauv daim ntawv no los yog nyob nraum qab ntawm koj daim npav Medica ID.

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Nếu quý vị muốn trợ giúp dịch thông tin này miễn phí, hãy gọi vào số có trong tài liệu này hoặc ở mặt sau thẻ ID Medica của quý vi.

Odeeffannoo kana gargaarsa tolaan akka isinii hiikamu yoo barbaaddan, lakkoobsa barruu kana keessatti argamu ykn ka dugda kaardii Waraqaa Eenyummaa Medica irra jiruun bilbila'a.

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Если Вы хотите получить бесплатную помощь в переводе этой информации, позвоните по номеру телефона, указанному в данном документе и на обратной стороне Вашей индентификационной карты Medica.

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Kung nais mo ng libreng tulong sa pagsasalin ng impormasyong ito, tawagan ang numero na kasama sa dokumentong ito o sa likod ng iyong Kard ng Medica ID.

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